

Loveless

Orthopedic Appliance

4400 SW 21st St.

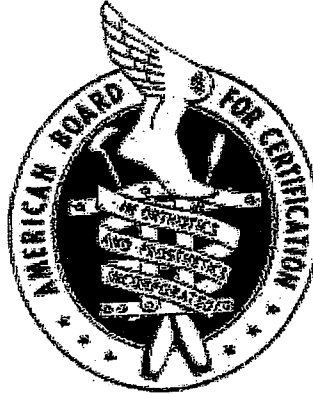
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To: Jansen International, LLC

Tom and Ralph

Re: A letter of recommendation

Date: 2-17-05

Gentleman,

My grandfather owned Loveless Shoes for 56 years. My father owned Loveless Orthopedic and Loveless Custom Boots and Shoes for 27 years. In October of 2004, a catastrophic fire burned the two adjoining buildings to the ground. We were devastated as a family. Initially, our two insurance companies calmed our fears and paid us an initial sum, but as time went on we began to feel neglected by our insurance representatives and could rarely get in touch with them. We needed money because we had re-opened in a new building to continue our family business.

My father finally came to an agreement with our insurance, decided on an amount, and was told if we sign the forms-the check was on its way. We were so glad to be getting it over and that money was coming we even settled for less than our policy amounts. The next day we were contacted and told that our representative's "boss" didn't like the amount we were being given and voided the deal. It was then that we decided to use your company to represent us because we knew the insurance company was no longer looking out for our best interest.

Your company immediately attacked our case and took all the worries away from us. Within weeks we had received more money, which our business desperately needed. And when we closed today, we received a much greater amount than what we had even originally agreed upon with the insurance company. In the meantime my grandfather, who opted to not use your company is still in the middle of his settlement and does not look like he will get the maximums of his policy as we did.

We will sincerely recommend your company to others in their time of need.

Thank you,

Brandon Loveless, OTR/L

General Manager

Loveless Orthopedic