

**Versailles Sur La Mer Condominium
3039 South Highway A1A
Melbourne Beach, Florida**

September 12, 2005

**Mr. Art Jansen, Jr., President
Jansen International, LLC
922 W. Greens Road
Houston, TX 77067**

Dear Art,

On behalf of the Versailles homeowners, I want to thank you and your fine staff for a superlative effort in settling our claim.

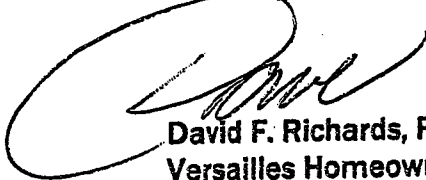
Ravaged by Hurricanes Frances and Jeanne, all of our 24 condominiums, along with our pool and grounds suffered extensive roof, structure and drywall damage; three apartments were unlivable and our damage exceeded \$1,000,000.

Our Board spent four months negotiating with the insurance company and received a \$400,000 commitment. We then brought in the Jansen team who detailed our damages and prepared a professional analysis of our claim. Your expertise in presenting and negotiating our claim resulted in a \$1,300,000 settlement which allowed us to completely restore our beautiful building.

The Versailles highly recommends Jansen International and would not hesitate to use your services again.

Art, thanks again.

Sincerely,

A handwritten signature in black ink, appearing to read 'D. Richards', is written over a large, loopy circular flourish.

**David F. Richards, President
Versailles Homeowners**